

The sixth annual **bca** Annual Industry Awards Gala Dinner took place at the Park Lane Hotel, London, on the evening of November 25th and it was one of the most stylish events ever held by the **bca**.

Filled to capacity with business centre and managed workspace owners, shareholders, directors, managers and centre teams, as well as agents, suppliers and trade partners, the Park Lane Hotel witnessed the four most prestigious awards in the industry go to the most highly deserving centres, businesses and individuals.

The award winners were nominated by business centre users across the UK in recognition of excellence of customer service and outstanding professionalism, both the quality and quantity of nominations was the highest ever received during the six years the awards scheme has been running. As before, the **bca** panel of judges, who selected the winners, was made up of industry leaders and independent experts.

For the second year running the event was sponsored by Business Environment and its chairman, Bernard Klug presented the awards for Personality of the Year; Managed Workspace of the Year and Trade Partner of the Year.

Business Centre of the Year

The Quadrant Business Centre in Coventry received the coveted **bca** Business Centre of the Year award from Ian Calder, commercial director of Centrix, which sponsored the award. Quadrant's managing director, Dawn Grinham, commented afterwards, "To win the prestigious award of **bca** Business Centre of the Year is absolutely tremendous for The Quadrant Business Centre, not only our team but our clients too.

"We are so delighted that our passion for outstanding client support, service and focus, which is delivered with real professionalism, has been recognised by our clients. We want to see our clients succeed in their own businesses and we do unreservedly support them to achieve this. This is the reason, I am sure, that our clients nominated us. The **bca** sets high industry standards and encourages excellence and so to have our business centre recognised by the panel of judges as the best is absolutely marvellous".

Personality of the Year 2005

In addition to voting for a specific centre, clients also voted overwhelmingly to recognise Marion Sutherland, manager of Longford's Orchard Lea business centre in Windsor, as **bca** Personality of the Year. A joyful Marion commented afterwards, "I am thrilled that the clients at the Orchard Lea centre have chosen to recognise my efforts. I really enjoy working with all the clients and will continue to do my best for them in the future."

Managed Workspace of the Year

For the second year running, Evans Easyspace has won the **bca** award for Managed Workspace of the Year. The 2005 award was for its centre in Boughton and managing director, Tom Stokes, revealed "It was very gratifying to win this award again this year. It is undoubtedly due to the high level of service and attention to customer care which is clearly now recognised within the industry."

Trade Partner of the Year

The award for Trade Partner of the Year, which was introduced for the first time in 2003, was given to R & A Software of Sheffield. Director, Annette Dabbs, comments, "The award came as a complete surprise, but one which we were delighted to receive. As IT specialists it makes us very proud to have the products and services we provide to **bca** members acknowledged at such a high level and already clients, both old and new, have commented on how well deserved the award was.

"I held a 'champagne celebration' to tell everybody at R & A about our achievement and to thank them for their contribution as it's all thanks to their hard work and service-minded attitude that we have won this prestigious award."

In summing up the awards, **bca** chairman, Richard Boon, commented, "This year's awards demonstrate the increased importance and stature of the association as evidenced by it receiving the highest number of entries ever. The standards of quality being achieved by **bca** members are outstanding and are increasing year on year, which bodes well for the future growth of the industry."

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Business Centre of the Year: Quadrant Business Centre



Personality of the Year: Marion Sutherland



Managed Workspace of the Year: Evans Easyspace



Trade Partner of the Year: R & A Software

